



Pastoral Support Officer - JOB DESCRIPTION

Reporting To: Assistant Headteacher	Payscale: TEAL Associate Staff Pay Scale, Point 11
Job Purpose: To actively support our core purpose, remembering that “We are here to make great schools and happier, stronger communities so that people have better lives.” Where a need is identified, provide support and intervention for students with Emotional, Behavioural and Learning Difficulties. Work with line managers to implement and supervise individualised work programmes for identified vulnerable students and those placed either in Isolation, Reflection, Horizon, or on a personalised programme of support, at school or with alternative providers.	
Key Responsibilities: Specific • Coordinate the setting and sourcing of appropriate learning activities to ensure students remain engaged in education during periods away from the classroom. • Maintain accurate, timely and confidential records of student interventions, behaviour, attendance and outcomes to inform effective pastoral support and decision-making. • Work collaboratively with Heads of Year and wider pastoral teams to ensure a joined-up approach to supporting students and promoting positive outcomes. • Model and promote high expectations for behaviour, attendance and conduct, helping students to develop responsibility, resilience and positive relationships. • Coordinate and monitor behaviour sanctions, including detentions, ensuring they are escalated consistently, fairly and in line with the school's behaviour policy. • Oversee and monitor students completing work in the RISSE provision, ensuring high expectations for engagement, behaviour and successful reintegration into mainstream learning. • Provide mentoring and regular pastoral check-ins for identified students, building positive relationships, monitoring progress and coordinating appropriate support where needed. • Ensure all pastoral interventions, mentoring conversations and behaviour support are accurately recorded on Horizon to maintain effective communication and continuity of care. • Lead and coordinate effective 'soft start' provision, providing a calm, structured and supportive beginning to the school day for students • Undertake first aid training and provide initial first aid response	
Key Responsibilities: General The post holder will be required to act on their own initiative or on the authority delegated from their line manager or a member of the School/TEAL SLT. The post holder will be expected to work within TEAL and the schools' policies and procedures and uphold the organisation's values and vision. The job description is not intended to be a complete list of duties and responsibilities but details the major requirements of the post. It may be amended at a future time, to take account of the developing needs of TEAL. The post holder will undertake any other duties appropriate to the remit. TEAL is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all employees and volunteers to share this commitment. The Health and Safety at Work etc. Act, 1974 and other associated legislation places responsibility for Health and Safety on all employees, therefore it is expected that everyone takes reasonable care for their own health and safety and the health and safety of others. The above duties may involve having access to information of a confidential nature, which may be covered by General Data Protection Regulations (GDPR) 2018, and by Part 1 of Schedule 12A to the Local Government Act, 1972. Confidentiality must always be maintained and employees must work with and process personal and sensitive information in accordance with Data Protection Act 2018 including the GDPR. Employees must protect the safety and security of information (e.g. using strong passwords, reporting breaches, and ensuring information is stored and disposed of securely).	
The key competencies and behaviours commensurate with this post are identified overleaf.	



Ethical Behaviours Charter

Competency	We do this by
Trust	• Being reliable, consistent, credible, honest, humble, courageous and kind. • Managing emotions and helping others to do the same. • Keeping promises and doing what we say we will • Having genuine compassion for others
Wisdom	• Developing knowledge and expertise, then sharing that knowledge • Learning from mistakes and failures and admitting when we are wrong • Seeing systems and processes as ways to fulfil our purpose, removing or changing them if they fail in that.
Kindness	• Being patient, respectful, generous and forgiving. • Acting with compassion and care, listening and seeing the person behind the role • Focusing on relational practice; building trust and rapport with others by empowering and elevating them.
Justice	• Doing what is right, rather than what is popular or easy • Ensuring we live our sense of purpose and values in the way we behave, make decisions and communicate. • Applying rules in a consistent, transparent and fair way, whilst allowing for discretion and common sense. • Valuing difference, building diverse teams and encouraging others to behave responsibly and with moral purpose.
Service	• Putting ourselves in the service of others. • Reducing stress and anxiety in the organisation by modelling calm and considerate behaviour • Behaving in a dutiful way, demonstrating humility and self-control. • Removing barriers to enable others to do their jobs well
Courage	• Holding ourselves to account when something goes wrong. • Remaining calm, optimistic and positive in the face of adversity and change. • Speaking honestly, openly and with empathy
Optimism	• Believing in our own ability, and the ability of others, to do what is right to change the world for the better. • Calling out negativity, cynicism and dishonesty. • Remaining positive and encouraging, helping others to overcome challenges and celebrating their success.
Vision	• Anticipating the future and embracing it. Thinking strategically, analysing and assessing information to deliver organisational growth. • Reading, researching, networking and sharing learning with others. • Believing in the potential of others; helping them be the best they can be.