

## Learning Support Officer (LSO) - Person Specification

	JOB REQUIREMENT	Essential	Preferred	* How assessed
Qualifications, knowledge and experience	GCSE in English or Maths (or equivalent), at least grade 4 (previously Grade C)	٧		Α
	Relevant Level 3 (or equivalent) qualification		٧	А
	Willingness to undertake the in-house Team Teach course as appropriate	٧		A & I
	Previous experience of using Team Teach techniques and/or the Team Teach programme		٧	Α
	Strong ICT skills with a firm understanding of MS Office programmes i.e. outlook, work and excel	٧		А
	Previous experience of working with vulnerable children in an educational environment	٧		A & I
	Previous experience of working with children with SEMH		٧	A & I
	Good working knowledge and understanding of barriers to learning	٧		A & I
	Experience of implementing strategies to overcome barriers to learning related to SEMH		٧	A & I
	Experience of delivering outcomes related to an Education, Health and Care Plan (EHCP)		٧	A & I
Personal and interpersonal	Supporting & Co-operating - Working with People  Demonstrates an interest in and understanding of others; adapts to the team and builds team spirit; recognises and rewards the contribution of others; listens, consults others and communicates proactively; supports and cares for others; develops and openly communicates self-insight.	٧		ı
	Supporting & Co-operating - Adhering to Principles and Values  Upholds ethics and values; demonstrates integrity; promotes and defends equal opportunities, builds diverse teams; encourages organisational and individual responsibility towards the community and the environment.	٧		I
	Interacting & Presenting - Relating and Networking Establishes good relationships with customers and staff; builds wide and effective networks of contacts inside and outside the organisation; relates well to people at all levels; manages conflict; uses humour appropriately to enhance relationships with others.	٧		I
	Interacting & Presenting - Presenting and Communicating Information  Speaks clearly and fluently; expresses opinions, information and key points of an argument clearly; makes presentations and undertakes public speaking with skill and confidence; responds quickly to the needs of an audience and to their reactions and feedback; projects credibility.	٧		I
	Organising & Executing - Following Instructions and Procedures  Appropriately follows instructions from others without unnecessary challenge; follows procedures and policies; keeps to schedules; arrives punctually for work and meetings; demonstrates commitment to the organisation; complies with legal obligations and safety requirements of the role.	٧		I
	Adapting & Coping - Adapting and Responding to change  Adapts to changing circumstances; accepts new ideas and change initiatives; adapts interpersonal style to suit different people or situations; shows respect and sensitivity towards cultural and religious differences; deals with ambiguity, making positive use of the opportunities it presents.	٧		I
Child Protection	A commitment to the responsibility of safeguarding and promoting the welfare of young people.	٧		A & I
	Enhanced DBS disclosure (to be completed by preferred candidate following interview).	٧		С
	Willingness to undertake safeguarding training when required.	٧		I